



Digi-Key Corporation is one of the fastest-growing electronic component distributors in the world. The Minnesota-based company has annual sales of more than one and a half billion dollars, and has won top industry ratings for availability of product, on-time delivery and overall performance.

When faced with new challenges to its order fulfillment systems, Digi-Key spent a considerable amount of time, energy and effort to find the best possible scanning solutions to introduce into its world-class distribution network.

After months of searching, Digi-Key found the perfect match, with KOAMTAC's KDC200 Bluetooth barcode scanner, according to Todd R. Bills, Vice President of Order Fulfillment and Logistics.

In a letter to KOAMTAC's president, Dr. Hanjin Lee, Bills declared, "KOAMTAC's technology and outstanding reputation helped us make an immediate determination that your product, the KDC200, was going to be crucial for us to move forward with our supply chain's needs and goals."

The KDC200 has been implemented across Digi-Key's operation and is critical in all aspects of warehouse operations, from inventory management to picking and shipping.

Bills also had high praise for the prompt and personal levels of customer service delivered by KOAMTAC. "Your team continues to go above and beyond expectations to help us write new firmware code, solve technical issues and provide my team with a level of confidence in this new system," he said. "Thanks to your outstanding partnership, we have rolled this new system out to our entire network ahead of schedule and with no interruptions of service to customers."